

The Complex Lives Alliance

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THE DONCASTER COMPLEX LIVES ALLIANCE

OUR VISION FOR A WHOLE SYSTEM,
ACCOUNTABLE CARE PARTNERSHIP MODEL
TO SUPPORT PEOPLE WITH COMPLEX LIVES

JUNE 2017



The importance of 'People and Place' in our approach

David, 41

"I should be dead...I've lost a lot of friends on the streets...I know I'm lucky to be alive."

David has spent the last 20 years on the streets and on drugs, and in prison and rehab.

He was abused by his father and is beginning to confront his deep-rooted mental health troubles. His self-esteem and self-worth is fragile.

He barely knows himself outside of life on the streets and drugs. Now he is finally in housing, he is uncertain of his surroundings and the life now open to him.

He values his family greatly, and wants his mother to see she does not have to worry about his health, and is determined to be there for his son.

The past three years have seen the growth of major challenges in the UK.....

- Rough sleeping
- Addiction
- Begging
- Crime and Anti-social behaviour

We were complex too! A fragmented, confusing 'non – system'

Fragmented Commissioning

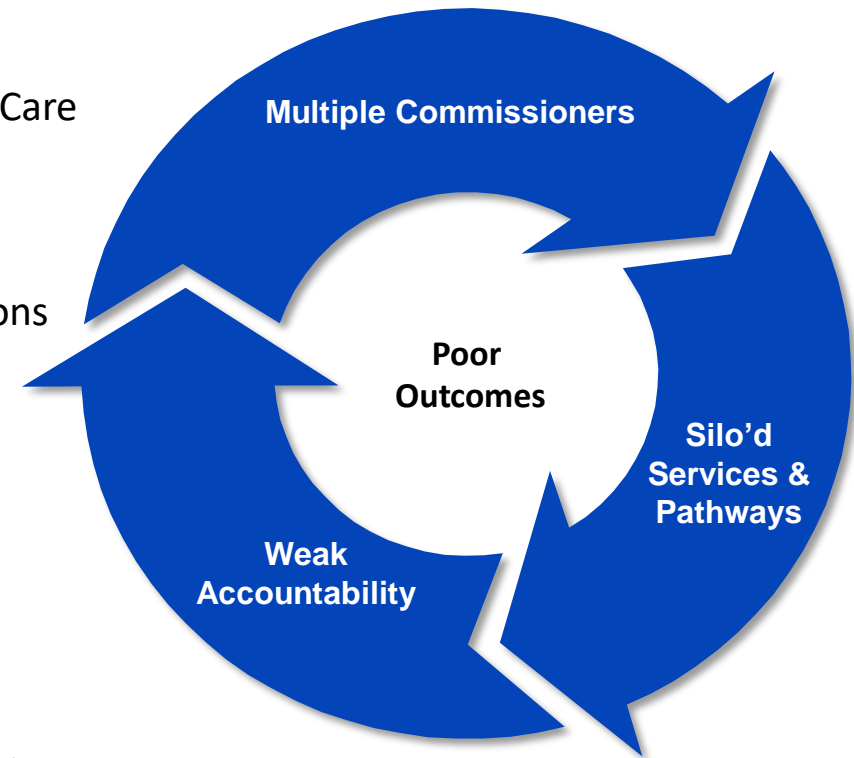
- **Doncaster CCG:** Mental Health, Physical Health, Primary Care
- **DMBC Adults:** Housing Support, Social Care
- **DMBC Public Health:** Drug & Alcohol Services
- **Doncaster Children's Trust:** Care Leavers
- **Central Govt:** Community Rehabilitation/Probation, Prisons

Silo'd Services and Pathways

- 'Symptom - centric' Providers
- Multiple points of access
- Many case management arrangements & key workers
- Under developed role of Community & Voluntary Sector

Weak Accountability

- Nobody 'in charge'
- No clear collective governance
- No grip



A 'Spin Cycle' for vulnerable people and for services

Supporting Rough Sleepers - The Complex Lives Alliance

Core Integrated Team

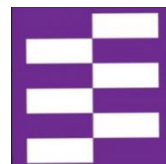
- Service Manager
- Senior Case Worker
- 6 Intensive Support Workers (MEAM)
- 6 Navigators

- St Leger Homes Single Point of Access
- Specialist Drug & Alcohol Worker
- Assertive Street Outreach Team
- Trauma Worker
- DWP Worker

- Housing Benefits Officer
- Amber Outreach Workers (supporting sex workers)
- CRISIS Skylight Support Workers
- Positive Pathways Worker
- NACRO Worker

Working closely with

- South Yorkshire Police Town Centre
- Town Centre Officers
- Housing Support /Hostel Providers
- Primary Care Doncaster



South Yorkshire
Community
Rehabilitation
Company



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