

## Positive Proactive Support

The service provides skilled clinicians to support with positive behavioural care planning which are evidenced based by a raft of approved assessment tools.

This approach is an inclusive and constructive way using various augmentive communication formats to meet the individual and carers needs.

Thinking Space is a participative group where carers can share concerns and receive advice and direction on understanding and managing the challenges they may face.

Bringing together the appropriate clinicians, carers and service users to maximise positive outcomes.

This has resulted in the reduction of admissions to hospital and maintaining individuals in their home.

### **Susan's Story**

Susan was presenting with increasing challenging behaviours. She was seen by psychiatry and her Community Nurse supported health and well-being checks. The carers had thought of a MHA assessment as the level of risk to self and others had increased significantly. Staff were supported through Thinking Space where they understood that Susan was trying to communicate through her behaviour and through this health issues were highlighted and the correct medical treatment avoided admission. A positive Behavioural care plan helped the staff understand what the behaviours meant and SALT worked with Susan on augmentive communications to help her express herself.