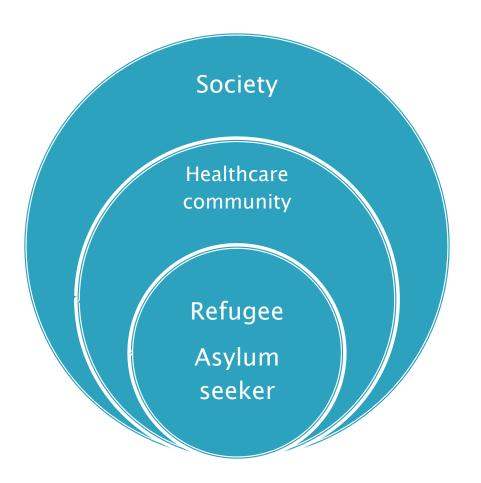
Primary Care for Refugees and Asylum Seekers

How do we get it right?

Dr Suesanne Samara



Why





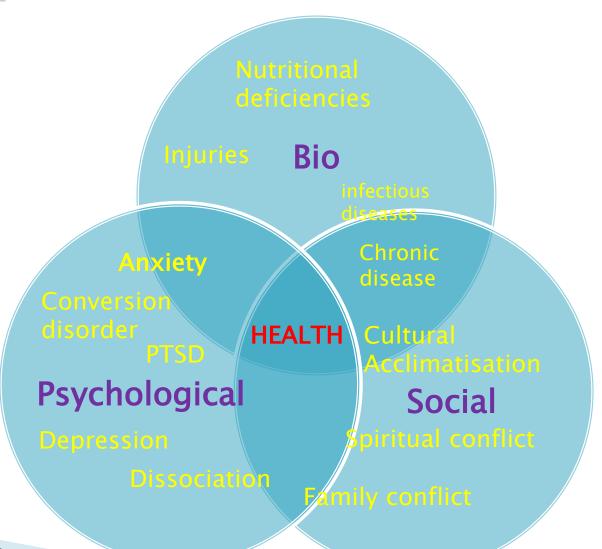
The stage of the s

Who



- Survivors not victims
- Diverse not a single identity
- Commonality

Biopsychosocial Model of Health



Organisational Commitment

Inclusivity and Diversity

Integrated
Primary
Care model

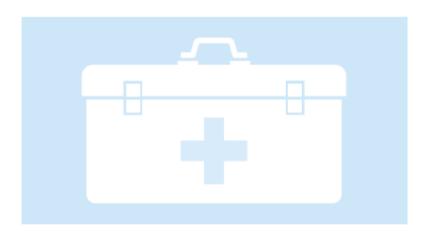
Multiagency/MDT approach

Innovation and Time



SAFE SURGERIES TOOLKIT

7 STEPS TO HELP MAKE YOUR GP PRACTICE SAFE FOR EVERYONE



THIS RESOURCE IS ENDORSED BY



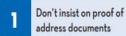




WHAT CAN WE DO TO HELP?

General practices can take concrete steps, both at reception and in consultations, to improve equity of access to their services.







Don't insist on proof of identification



Never ask to see a visa or proof of immigration status



Do what you can to protect patient information



Use an interpreter, if needed



Display posters to reassure patients that your surgery is a safe space



7 Empower frontline staff with training and an inclusive registration policy

Take home messages....

- Personal and organisational narrative/ values
- Know your service user and needs
- Strong multi-agency partnerships/pathways
- Safe surgeries with reduced/no barriers
- Advocacy and CARE
- Step by Step

Finally

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